



## 2010 NAPO CONFERENCE – CD - DVD ORDER FORM

Session	#	CD	DVD	Session Title	Speaker(s)
	<b>1</b>		<b>DVD</b>	Ask-The-Organizers Panel	Monica Ricci and Panel
GS1	<b>2</b>		<b>DVD</b>	Keynote: Innovating How We Connect	Tim Sanders
1-1	<b>3</b>			Know Your Numbers	Porter Knight
1-2	<b>4</b>			Layers of Loyalty: Fortify & Retain Customer Base	Ed King
1-3	<b>5</b>			Best Practices: Employees, Subs, Solo and Beyond	Patty Kreamer & Panel
1-4	<b>6</b>			Health Information Organizing: Improve Care by Creating Order	Sue Montgomery
1-5	<b>7</b>			Create Power Office for the Small Business Client	Judith Lubowicki
GS2	<b>8</b>		<b>DVD</b>	Connecting Via Technology	Gina Schreck
2-1	<b>9</b>			Making Peace With Your Office Life: Psychological Challenges	Cindy Glovinsky
2-2	<b>10</b>			Biz Mastery Part 1: Grow & Brand Your Organizing Business	Krista Green
2-3	<b>11</b>			From Organizer to Organizer Coach	Denslow Brown, Cameron Gott
2-4	<b>12</b>			Task Management & Technology	Lauren Halagarda
2-5	<b>13</b>			Green and Orderly	Eileen Koff,
3-1	<b>14</b>			From Hourly Pricing to Package Pricing...Fearlessly	Elizabeth Hagen
3-2	<b>15</b>			Biz Mastery Part 2: Market & Sell Your Organizing Services	Krista Green
3-3	<b>16</b>			Using Independent Contractors: When, How, What	Sally Allen
3-4	<b>17</b>			3 Essential Skills For Great Results at Work and Beyond	Dean Becker
3-5	<b>18</b>			6 Sigma, Lean Processes, and the Cost Benefits Of Organizing	Gary Balsler
4-1	<b>19</b>			Are You Stealing From Others and You Don't Even Know It ?	Lorie Marrero
4-2	<b>20</b>			Engaging the Aging: Marketing to the Senior Client	Mary Kay Buysse, Jennifer Pickett
4-3	<b>21</b>			The Worst You've Ever Seen – NSGCD Clutter Hoarding Scale	Mindy Godding
4-4	<b>22</b>			Organizing Tools on the Web	Allen Clary
4-5	<b>23</b>			What Does a Small Business Organizer Really Do ?	Debbie Gilster & Panel
5-1	<b>24</b>			Writing an Effective Business Proposal	Terri Sullivan
5-2	<b>25</b>			Serve Elders and Shape a Growing Market	Kristin Bergfeld, Rebecca Eddy
5-3	<b>26</b>			Contagious Leadership... of You, Your Customers, Your Biz	Monica Wofford
5-4	<b>27</b>			An "Apple" Today, Keeps Disorganization Away! – Part 2	Scott Roemer
5-5	<b>28</b>			Less Is More: Maximizing Small Residential Spaces	Sharon Lowenheim,
6-1	<b>29</b>			Project Management for the Professional Organizer	Catherine M. Matosky
6-2	<b>30</b>			Marketing Secrets Used by Corporate America	Kordell Norton
6-3	<b>31</b>			Don't Go It Alone: It Takes a Village To Run A Successful Biz	Lisa Montanaro
6-4	<b>32</b>			How to Make Money with Virtual Classes	Allison Carter, Brandi Kajino
6-5	<b>33</b>			Strategies to Organize Clients with ADD / ADHD	Susan Karyn Lasky
GS3	<b>34</b>		<b>DVD</b>	Closing Keynote: Inspire Contagious Confidence	Monica Wofford
	<b>35</b>			Certification and Recertification For Professional Organizers	Audrey Lavine, Patty Kreamer

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